

**GAUHATI UNIVERSITY CENTRE FOR DISTANCE AND ONLINE EDUCATION
GUWAHATI 781014**

Ref: GUCDOE /NIQ/2023/0002/...38.93-96

Date: 09.08.2023

Notice Inviting Quotations (NIQ) for Cloud server for GUCDOE

Scaled Bids are invited from Authorized OEM/reputed Firms/vendors/dealers/suppliers for supply and installation of Cloud server turnkey basis at GUCDOE, Guwahati - 781014

Last date of submission of sealed tender to the undersigned is 30.08.2023 up to 2.00 P.M. Bid opening might be done on the same day at 2.30 P.M. in presence of the bidders.

Terms and conditions:

1. For warranty, visit by the technical personnel of the supplier shall be made at the cost of bidder.
2. The supplier should ensure complete installation of the equipment on turnkey basis
3. The bid amount should include the following:
 - a) Supply of **Cloud server for 1 year** as per specification including associated software, maintenance, complete installation at site (i.e. GUCDOE campus) on turnkey basis as required for functioning of **Cloud server**.
 - b) Testing and training of personnel of GUCDOE.
 - c) All taxes (GST, Octroi and other payable taxes and duties as applicable).
4. Qualification of bidder:
 - a) Must have supplied and installed at least 1 (one) nos of **Cloud server** within last 3 years. (Proof to be submitted)
 - b) The supplier shall be registered with GoI/GoA (proof to be submitted)
 - c) The supplier should be in existence for at least 5 years.

- d) The company should have annual turnover of at least 10 (ten) Lakhs of the last 5 financial years (proof to be submitted)
5. All necessary and supporting documents to be submitted along with the bid.
 6. Mode of bidding:

Bid documents will be examined in two phase - technical evaluation and financial evaluation phase.
 7. Payment will be made by GUCDOE after successful installation, testing and training.
 8. In case any dispute legal Jurisdiction shall be restricted to municipal area of Guwahati, Assam
 9. The items will have to be supplied, installed, and tested within 30 days of issue of work order.
 10. The sealed cover must be submitted in two separate, sealed sub-envelops clearly super-scribed as:
 - a) "Techno-commercial Bid" consisting of documents, testimonials, etc. pertaining to all technical to all technical specifications/ details of item(s) in addition to commercial terms and conditions as well as other requisite compliances: and
 - b) 'Financial bid'. Indicating all inclusive total cost (inclusive of all items and services as mentioned in this NIQ).
 11. Lowest offer will not only be criteria. All specification should comply with NIQ requirement otherwise the quotation will be liable to be cancelled without any notice.
 12. The "Terms and Conditions" should be clearly mentioned in offer.
 13. On-site delivery, on-site installation and commissioning must be done by the authorized personal of the supplier.
 14. The bidder should not have been black listed or debarred from business at any point of time by any Government/PSU undertaking. Undertaking to this effect must be submitted.
 15. No correspondence shall be entertained in respect of acceptance or rejection of bid.
 16. The supplier shall be responsible for providing all materials, equipments, and services specified otherwise, which are required *to fulfill the intent of ensuring operability,*

maintainability, and reliability of the complete Equipments covered under this specification within his quoted price.

17. *This work shall be in compliance with all applicable standards, statutory regulations and safety requirements in force of the date award of this contract*
18. *The bidder shall also be responsible for deputing qualified personal (at bidder cost) for installation, testing, commissioning and other service under the scope of work as per this specification. The installation of equipments shall be accepted only after installation tests are over.*
19. *Non-Conformity of the any of the terms and conditions will disqualify the agency and price bid will not be considered.*
20. *All terms and conditions will be per Gauhati University rules, regulations and decision of GUCDOE authority would be final.*
21. *GUCDOE reserves the right to modify/cancel the requirements without any further notice.*

Yours faithfully



*Director
GUCDOE*

Copy for information and necessary action to:

- 1. Registrar, G.U.*
- 2. Treasurer, G.U.*
- 3. System Officer, G.U. & System Analyst, GUCDOE for uploading to website*
- 4. Notice Board.*

Gauhati University Centre for Distance and Online Education

NIQ/Tender particulars

NIQ/Tender Reference No : GUCDOE /NIQ/2023/0003/

Bid System : Two phase

Issue date : 09.08.2023

Last Date for Receipt Quote/Tender
at GUCDOE : 30.08.2023

Quote/Tender Opening Date :

Quote/Tender Issuing Authority : Director, GUCDOE

Department/Branch/Institute : GUCDOE

Yours faithfully


Director
GUCDOE

Server Type: Cloud Server
Core: Minimum 8 Core processor
RAM: Minimum 32 GB Ram
Storage: SSD with minimum 1TB capacity
OS: Ubuntu
Bandwidth up to 500GB
1 static IP address

Application Server requires webserver: Apache Tomcat,
JAVA 7

Server Location: **India** (Location for all hardware and physical infrastructure)

The Location of the Primary Server Datacentre & Disaster Recovery should be in India only, Approved by the Ministry of Electronic & Information Technology (MEITY), Govt. of India.

Data Centre should be in India

Security: Server should be behind Standard Firewall and antivirus need to be installed on the server.

SSL Certificate (HTTPS): OV SSL Required (TLS version 1.2 or above)

Recovery: Instant server recovery and last 30 days data backup

Can take a snapshot backup of the cloud server on daily basis and store it in another data center Location within in India from the same self-service portal.

Plesk management panel for minimum 720 hours a month with managed services to be available in pay as you go model.

Support: 24*7 support required, in case of disaster need to be recovered within 24 hours.

The Cloud service provider has to provide a directory service which can sync with on-premises windows server.

All the configuration and deployment to be executed by the suppliers own on rolled manpower, having experience of successfully executing similar nature of work earlier.

Bidder should have adequate experience of executing minimum two VMs. Documentary evidence of similar work to be submitted.

The Cloud Server should be a dedicated server with a management console for managing and maintaining the server.

Preferred Brand: - AWS / Azure / Google/IBM Cloud